



All-Day Clear Setting up new hearing aids: iOS and Android

Note: This guide supports both All-Day Clear and All-Day Clear Slim hearing aids.

If you received your All-Day Clear hearing aids back from a warranty repair or received replacement hearing aids, you will need to set them up. Here's a few steps to guide you in setting up your hearing aids and getting you back to better hearing.



If you're not able to get the hearing aids set up, contact our customer support team. We're here to help.

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Setting up new hearing aids on iOS

Follow the steps below if you recently had your All-Day Clear hearing aids repaired through warranty or if your All-Day Clear hearing aids were replaced.

1

Go to *Settings* on your smartphone and open the *Bluetooth settings*.

2

Under *My Devices*, remove all previous All-Day Clear hearing aids by selecting *Forget This Device* for each.

3

Open the *All-Day Clear App*.

4

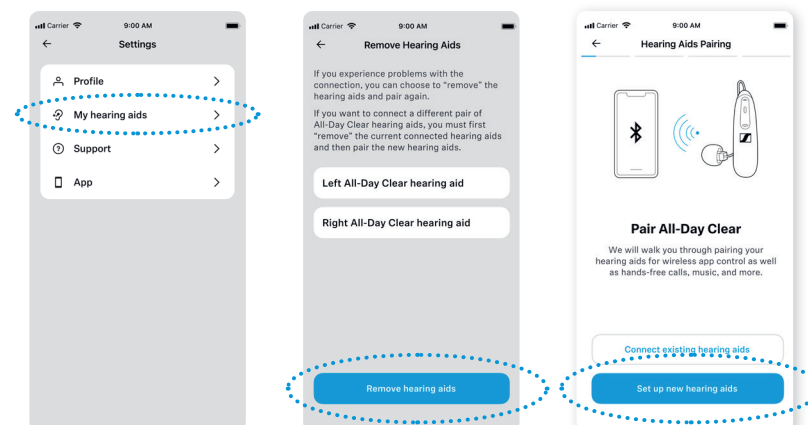
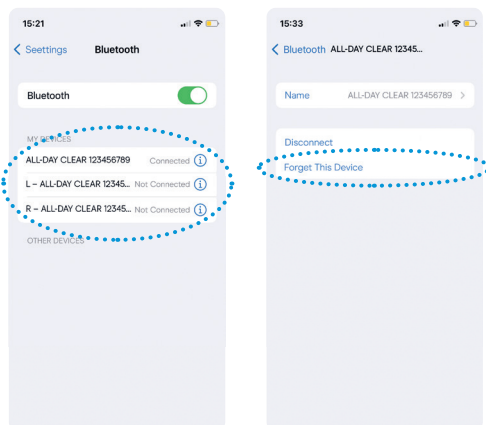
Go to app settings and select *My hearing aids*.

5

Select *Remove hearing aids*.

6

Select *Set-up new hearing aids* when prompted in the set-up overview. Follow the steps in the app to complete your set-up.





Setting up new hearing aids on iOS

If you are still having issues, re-install the app.

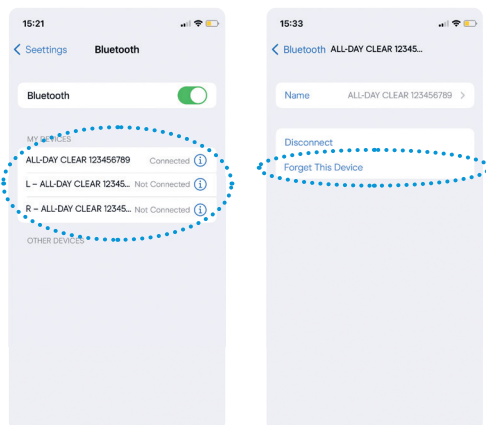
1

Go to *Settings* on your smartphone and open the *Bluetooth settings*.



2

Under *My Hearing Aids*, remove all previous All-Day Clear hearing Aids by selecting *Forget This Device* for each.



3

Delete the *All-Day Clear App* from your smartphone. Then go to *App Store* to reinstall the app.



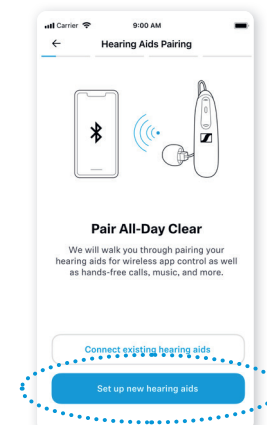
4

Open the *All-Day Clear App* and follow the set-up instructions.



5

Select *Set up new hearing aids* when prompted in the set-up overview. Follow the steps in the app to complete your set-up.





Setting up new hearing aids on Android

Follow the steps below if you recently had your All-Day Clear hearing aids repaired through warranty or if your All-Day Clear hearing aids were replaced.

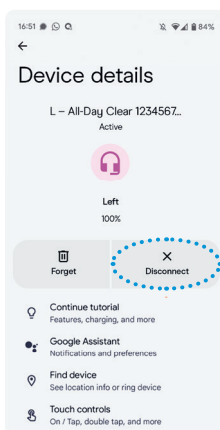
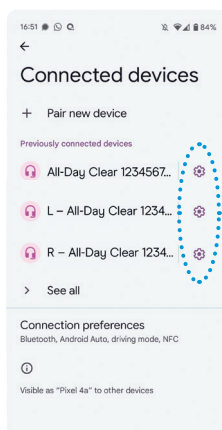
1

Go to *Settings* on your smartphone and open the *Bluetooth settings*.



2

Under *Connected devices*, remove all All-Day Clear hearing aids by tapping the ⚙️ icon next to each hearing aid and selecting *Disconnect*.*



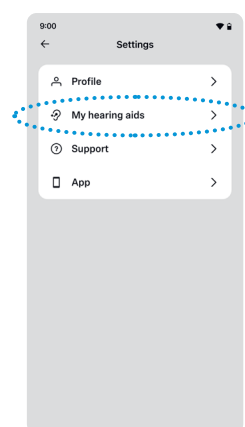
3

Open the *All-Day Clear App*.



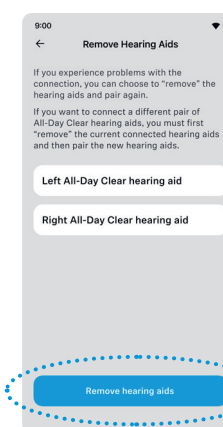
4

Go to app settings and select *My hearing aids*.



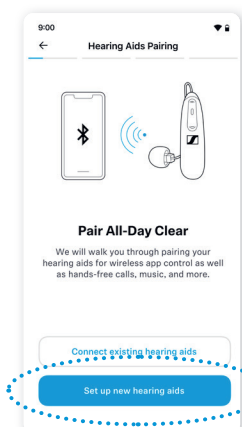
5

Select *Remove hearing aids*.



6

Select *Set-up new hearing aids* when prompted in the set-up overview. Follow the steps in the app to complete your set-up.



*The two BLE hearing aid names (L- All-Day Clear and R- All-Day Clear) may appear as a set of numbers in the following format XX:XX:XX:XX:XX:XX under your smartphone's Bluetooth settings. You will need to remove both of them, along with your All-Day Clear BT classic connection.



Setting up new hearing aids on Android

If you are still having issues – re-install the app.

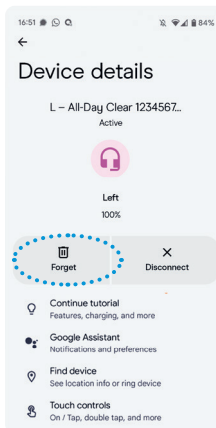
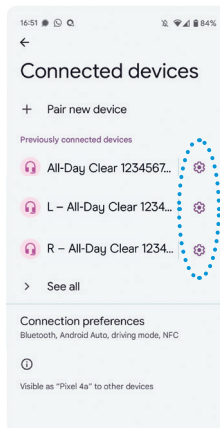
1

Go to *Settings* on your smartphone and open the *Bluetooth settings*.



2

Under *My Devices*, remove all previous All-Day Clear hearing aids by selecting *Forget This Device* for each.*



3

Delete the *All-Day Clear App* from your smartphone. Then go to *Google Play* to reinstall the app.



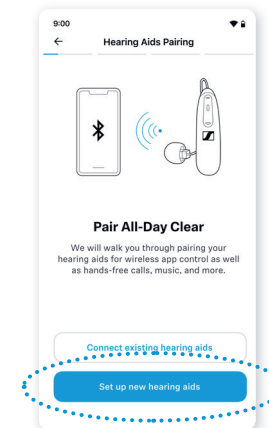
4

Open the *All-Day Clear App* and follow the set-up instructions.



5

Select *Set up new hearing aids* when prompted in the set-up overview. Follow the steps in the app to complete your set-up.



*The two BLE hearing aid names (L- All-Day Clear and R- All-Day Clear) may appear as a set of numbers in the following format XX:XX:XX:XX:XX:XX under your smartphone's Bluetooth settings. You will need to remove both of them, along with your All-Day Clear BT classic connection.